

Tooling Warranty Policy

- Warranty covers parts and labour.
- Equipment deemed to be out of specification and under warranty, may be repaired or exchanged, at Tyco Electronics discretion.
- A returned materials authorisation (RMA) must be obtained from Tyco Electronics before any equipment can be returned for credit.
- Warranty covers; material and / or manufacturing defects but not defects due to normal wear and tear, misuse or overdue maintenance.
- Warranty is usually limited to redelivery of repaired / replaced component(s).

Type	Period	Restrictions
Hand Tool	90 days	From date of purchase 1)
Hand Tool repair	90 days	From date of repair 1)
Applicator Wear parts	12 months 1 month	Excludes Wear Parts
Bench Tooling Wear parts	12 months 1 month	Excludes Wear Parts
Komax Machines Wear parts	12 months 2) 1 month 2)	Excludes Wear Parts
ASG Machines Wear parts	12 months 1 month	Excludes Wear Parts
Second Hand	Not Applicable	Sold as seen 3)
Refurbished Wear parts	3 months 4) 1 month	Excludes Wear Parts & Electrical components

Note:

All stated warranty periods are based on 8 hour Single Shift production. For double & 24 hr shifts reduce these periods by one half and two thirds respectively.

Caveats:

- 1) **Warning!** A calibration certificate is not evidence that a tool is in a satisfactory mechanical condition.
- 2) Additional limitations regarding cycle count, shift operations etc. may apply.
- 3) Second hand equipment may have new parts included.
- 4) Refurbished equipment will be restored to 'as new' condition.